

## Restoring power after a flood

When your home or business is flooded, it's very important to make sure it's **safe** to restore electrical service.

Appalachian Power maintains the electrical facilities and equipment to the point of connection to your home or business.

You are responsible for the entrance cable, meter base, grounding equipment, the cable to the main breaker and all facilities within your home or business.

If your home or business was flooded or damaged by flooding, then the electrical equipment, wiring, breakers and outlets may have sustained damage and could be dangerous to operate.

We recommend that you contact a licensed electrician to inspect the safety of the facilities inside your home or business prior to turning the main breaker back on after power has been restored to the home.

- If flood waters reached breaker panels, the panel will need to be replaced and the entire electrical service will need to be brought up to National Electric Code (NEC) standards.
- If flood waters do not appear to have reached the panel, and the service is otherwise deemed to be safe, it can be re-energized.
- If flood waters reached the outdoor disconnect, this will also need to be replaced and brought up to NEC standards.

After damage has been repaired, an electrical inspection by an approved inspector is required before Appalachian Power can reconnect power. **During this flood emergency, Appalachian Power will pay for that electrical inspection for both residential and non-residential customers.**

When you are ready to have your service re-connected, contact Appalachian Power's Customer Solutions Center at **1-800-982-4237**.

Want more information? Try these websites:

Electrical Safety Foundation: <http://www.esfi.org/resource/flood-safety-253>

FEMA: [http://www.fema.gov/media-library-data/1465339661591-0f36a18ff92f90afaf2cd812aaf694c4/FACT\\_SHEETIndividuals\\_and\\_HouseholdsProgram2016.pdf](http://www.fema.gov/media-library-data/1465339661591-0f36a18ff92f90afaf2cd812aaf694c4/FACT_SHEETIndividuals_and_HouseholdsProgram2016.pdf)

Appalachian Power: [www.AppalachianPower.com](http://www.AppalachianPower.com)

**Appalachian Power 24-hour Customer Service Center: 1-800-982-4237**

## Inspectors approved for electrical inspections

Clay County			
Appalachian Inspections	Leonard Price	304-673-9797	304-673-2268
EKE Inspections	Kim Stevenson	304-547-0957	
MTR Electric	Michael Rose	304-673-2268	304-673-2268
Patriot Electric	David Chambers	304-222-2803	
Two Bears Electric	Byron Adkins	304-417-4189	304-541-4189
Fayette County			
If outside any city limits	Fayette County Government	304-574-4320	
Town of Fayetteville	Town of Fayetteville	304-574-0101	
Town of Oak Hill	Town of Oak Hill	304-469-9541	
If within city limits of Mt. Hope, Ansted, Meadow Bridge, Smithers, Mont. & Gauley Bridge use inspectors below			
5 Star Inspections	Steve Carr	304-667-8834	304-438-8311
Appalachian Inspections	Leonard Price	304-673-9797	304-673-2268
MTR Electric	Michael Rose	304-673-2268	304-673-2268
Patriot Electric	David Chambers	304-222-2803	
Two Bears Electric	Byron Adkins	304-417-4189	304-541-4189
Workman Electric	Johnny E. Workman	304-389-0961	304-756-3017
Greenbrier County			
5 Star Inspections	Steve Carr	304-667-8834	304-438-8311
Appalachian Inspections	Leonard Price	304-673-9797	304-673-2268
MTR Electric	Michael Rose	304-673-2268	304-673-2268
Patriot Electric	David Chambers	304-222-2803	
Still's Inspections	Elden Still	304-445-7301	304-646-9693
Two Bears Electric	Byron Adkins	304-417-4189	304-541-4189
Kanawha County			
Appalachian Inspections	Leonard Price	304-673-9797	304-673-2268
EKE Inspections	Kim Stevenson	304-547-0957	
Hartwick Electrical Inspections	Maryalice Rudolph	304-419-1368	304-562-9768
MTR Electric	Michael Rose	304-673-2268	304-673-2268
Patriot Electric	David Chambers	304-222-2803	
Two Bears Electric	Byron Adkins	304-417-4189	304-541-4189
Workman Electric	Johnny E. Workman	304-389-0961	304-756-3017
Roane County			
Appalachian Inspections	Leonard Price	304-673-9797	304-673-2268
EKE Inspections	Kim Stevenson	304-547-0957	
MTR Electric	Michael Rose	304-673-2268	304-673-2268
Patriot Electric	David Chambers	304-222-2803	
Two Bears Electric	Byron Adkins	304-417-4189	304-541-4189
Workman Electric	Johnny E. Workman	304-389-0961	304-756-3017